

Frequently Asked Questions for Shop & Drop NZ



Shop and Drop

New Zealand

*Shop and Drop New Zealand is provided in partnership with the Pukete Neighbourhood House and Community Waikato - **Grocery Shopping and Delivery for all New Zealanders***

How do I order?

Requesting an order is easy! Simply phone us on 027 862 0263 or email shopanddrop@pukete.org.nz

We will then book a delivery date for you, and one of our team will be in contact to confirm your "shopping list".

Where do you deliver?

Currently we can only deliver inside the Hamilton City area. However, we are continuing to explore expansion possibilities.

What days do you deliver?

We deliver every Tuesday and Thursday.

However, we are available to take your calls Monday to Friday!

How does my shopping arrive?

One of our volunteers will deliver your shopping to your letterbox, non-contact of course! Your shopping will be in brown paper bags, which will be purchased at the time of shopping. These bags will be included on your receipt.

Who can use this service?

Shop and Drop is available to anyone who can not leave their home for a number of reasons.

This may include, but not limited to; elderly, immunocompromised, those with mobility issues, those with disability, single parents, no internet/online access, or anxiety.

Where does the shopping come from?

We have partnered with two local supermarkets, where our volunteers can shop for you.

New World – Te Rapa
Countdown – Bridge Street

What if I have more questions?

That's easy! Contact us, between 9am and 5pm Monday to Friday, on either.

027 862 0263 or
shopanddrop@pukete.org.nz

How much does it cost? How do I pay?

There are NO delivery costs, however you will be required to pay for the cost of your shopping.

The cost of your shopping will be covered initially. You will receive an invoice in the mail for the cost of your shop, for payment at a later date.

Provided with:



PUKETE
NEIGHBOURHOOD
HOUSE



COMMUNITY
WAIKATO

"Thriving Communities"
Hapori Mauriora